

Campus Solutions ISU CS Tool File Upload/Download Error

The Campus Solutions ISU CS Tool File Upload/Download feature, located in the Campus Solutions ISU CS Main Menu, allows you to upload files to any application server.

Error

Due to the fact that upload/download processing utilizes an app engine job with a timeout value, if the job is unable to process in 3 minutes, it will time out and you will receive the error, below:



You may use the Process Monitor to check to see if you have an ISU_XFR_AE job queued. If so, once some threads have been freed up, you will be able to use the tool again to complete your upload/download.