




IBM Cognos Analytics

Known Browser Issues

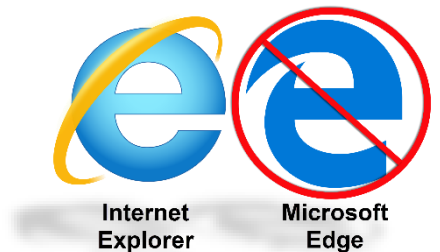
Supported Browsers

All major browsers are supported with the exception of:

-  Microsoft Edge
- Mozilla Firefox's recent release, Firefox V57 "Quantum"

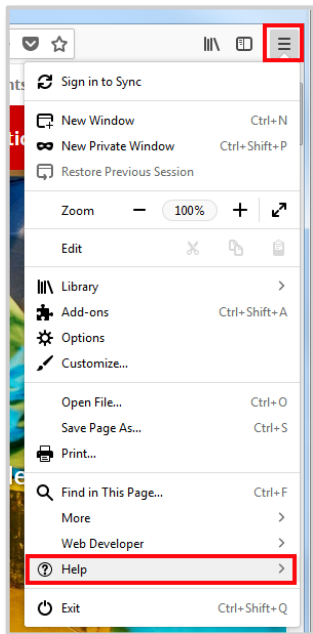
Internet Explorer versus Microsoft Edge


Windows 10 includes a new web browser called Microsoft Edge. Microsoft Edge and Internet Explorer are both made by Microsoft and their icons look very similar. However, they are distinctly different browsers. Internet Explorer is a supported browser for Cognos, however Microsoft Edge is **NOT** a supported browser.



Check the Firefox Version

To check which version of Firefox you are using, follow the steps below.



1. Open Mozilla Firefox web browser.
2. Click the [menu](#)  button.
3. Click [Help](#).
4. Click [About Firefox](#).

*The **About Mozilla Firefox** window will appear. The version is displayed under the Firefox title. If you are using version 57, either use a different web browser or contact your IT team about installing a previous version.*



Questions?

Contact eda@ilstu.edu